# Accounts Outside of the United States

(includes Canada & Puerto Rico)

#### **FOREIGN ACCOUNTS:**

**FREIGHT:** Shipments outside the United States are made via U.P.S.

Our shipping department will choose the fastest, most economical carrier for your area. Average delivery time is 3--5 days from date of shipment F.O.B. Shandaken, NY, U.S.A.. All freight and insurance charges will be added to your invoice. WE CANNOT QUOTE FREIGHT CHARGES at the time you place an order. Freight is not calculated until an order is picked and packed. We do not pick and pack an order until after payment is received. If you are paying by bank transfer, money order or check, we require that you pay your freight charges with a credit card. Most orders ship within 48 hours after payment is received. However, we aim to ship complete, in some cases orders are held until all available merchandise has been assembled.

PAYMENT TERMS: PRO FORMA (advanced payment) or BANK TRANSFER qualify for a 10% discount on all catalog items. PRO FORMA requires a check or money order in U.S. funds to be mailed directly to Merrick Tackle. Please make sure your complete address appears on all correspondence. Our bank transfer information can be supplied upon request. Orders cannot be packaged for shipment until

payment has been received. Freight cannot be calculated until merchandise is ready to ship. Freight may be charged to a credit card. All orders will be verified with a quote, either by mail or fax, for your approval.

CHARGE CARDS: We will accept charge cards on *new* accounts for freight only. Orders must be paid with a bank transfer, money order or check in U.S. funds. Please see our discount policy concerning charge cards on Policy pages. All special order items must be paid in advance, this includes bulk orders from manufacturers. We ship special orders as soon as they arrive at our warehouse. However, manufacturers sometimes take longer than we expect. PLEASE BE PATIENT.

Changes or add-ons made after an order is placed will delay processing and date of shipment.

Please do not request that we falsify invoices to reduce customs or taxes. We cannot accommodate this request under any circumstances.

International references regarding Merrick Tackle Center are available upon request.

### International Contact Information:

Phone: **1-845-688-2216** Fax: **1-845-688-2329** 

Email: sales@merricktackle.com

### **Business Hours:**

Monday thru Thursday 7:00 a.m. to 4:30 p.m. - E.S.T.

## **Mailing Address:**

Merrick Tackle 7349 Route 28 Shandaken NY 12480 U.S.A.

